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— milanoserravalle — — milanotangenziali —



# Leveraging the data of multiple motorways

THE PATH TO OPERATIONAL EXCELLENCE

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1	Man Ci England		148.000	20.860
2	Germany	20 000	144.000	17.124
3	💰 Real Ma Spain	adrid 29.000	131.000	17.772
4	Paris France	23.000	116.000	13.332
5	England		114.000	20.860
6	Inter Italy	20.000	101.000	17.742
7	酸 Roma Italy	20.000	100.000	17.742
8	Germany		97.000	17.124
9	Chelse England		96.000	20.860
10	Germany		94.000	17.124



### HOW AM I PERFORMING?



### WHERE SHOULD I ALLOCATE MY RESOURCES TO IMPROVE?



# Egis, a leading road infrastructure network

4,200 km used daily

by **2.4 million vehicles** and **93 km** of tunnels

€1 billion tolls

→ 29 operating companies in +21 countries

→ 47 contracts covering a wide range of activities

-0 0 0 0 **Q** operation **Q** local office

# Process

Data collection

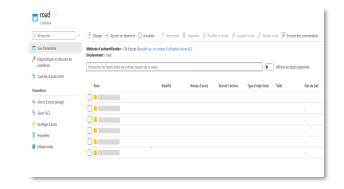
O&M Companies download monthly and yearly data on a webpage



#### Preprocessing & Storage

2

The Data Cockpit System homogenizes / stores / processes the data



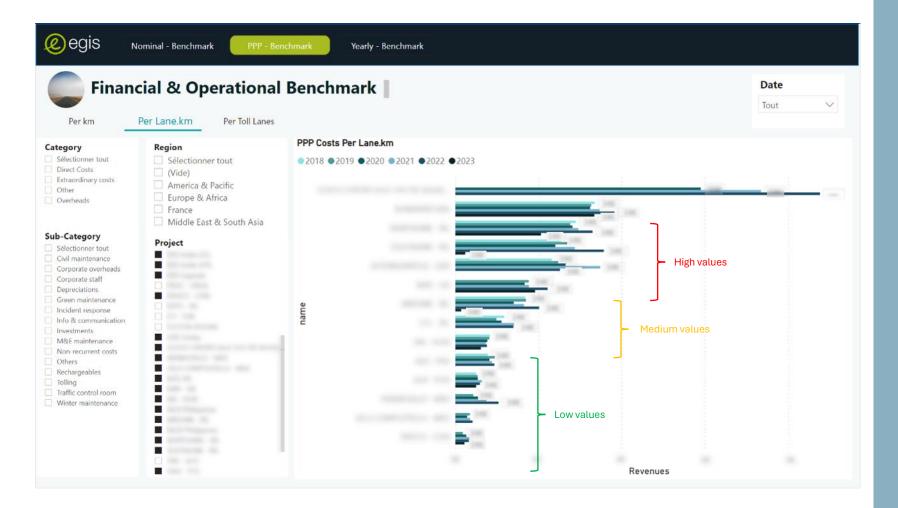
#### 3

Outcome

#### Provision of relevant indicators & benchmarks

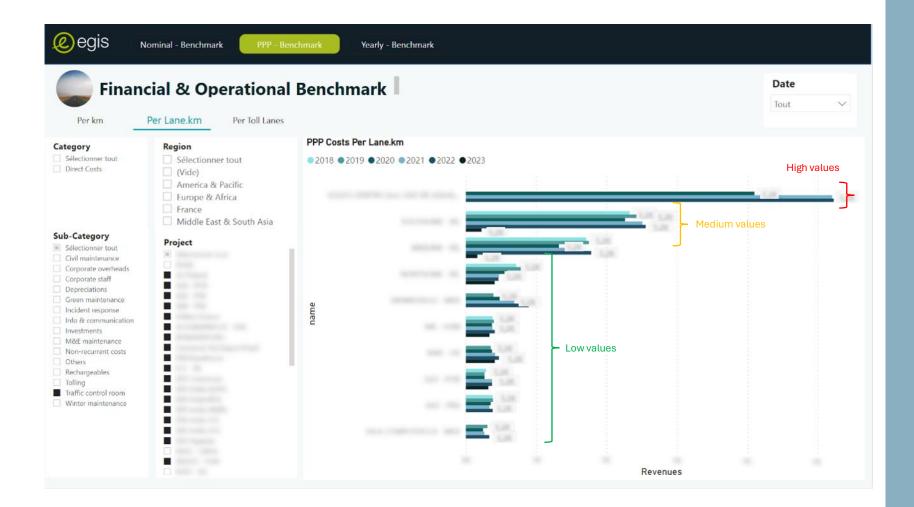


## Benchmarks of the O&M costs



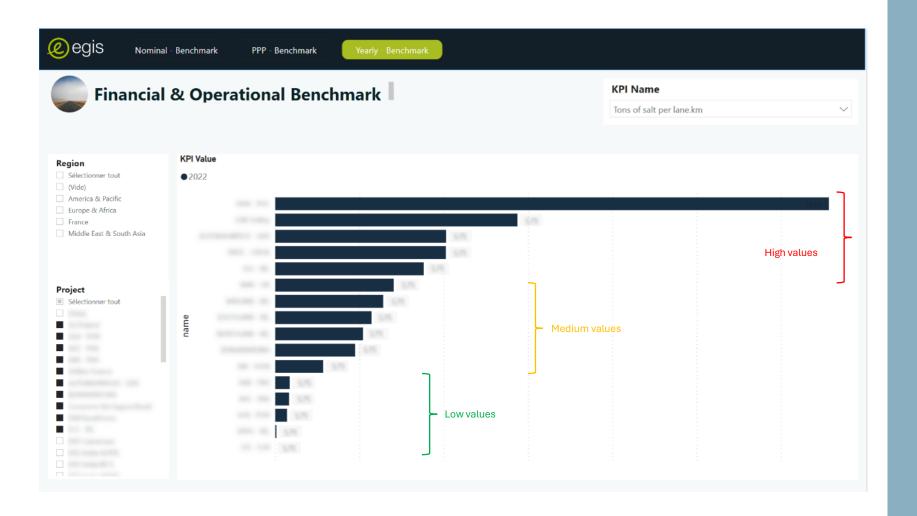
Subject to contract/level of service/context, provides an idea of who are the high/low performers.

# Benchmarks of the Traffic Control Room Costs



Despite different contexts, some trends are visible

### Winter maintenance

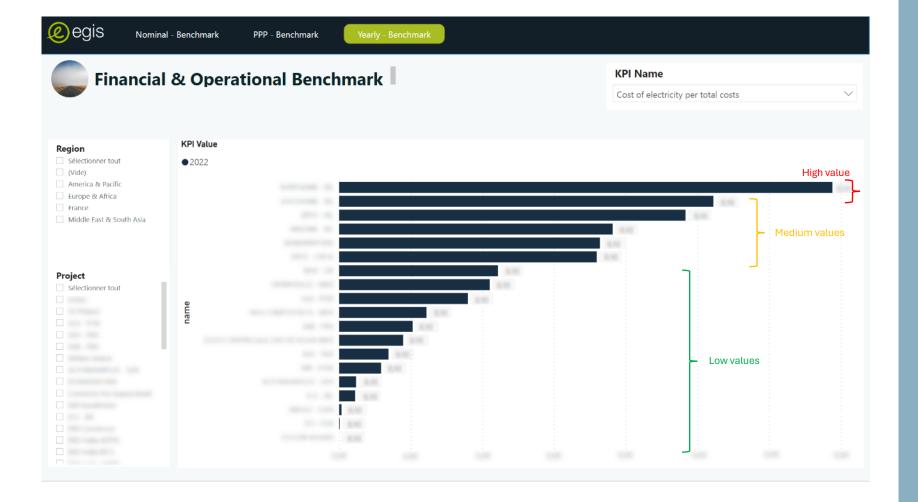


Our teams of experts know where to focus for continuous improvment

Where should our WM expert focus his work?

On the 1<sup>st</sup> company!

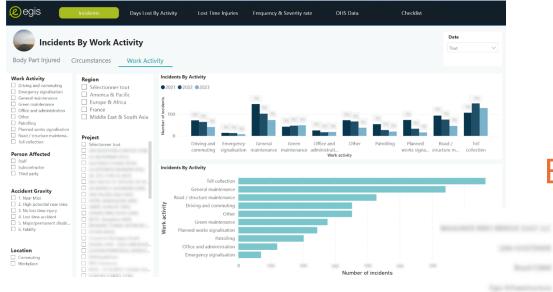
# Electricity cost



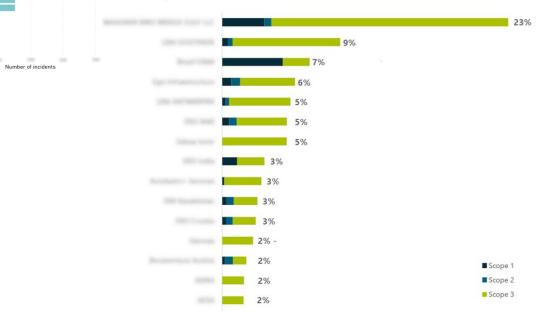
During the Energy crisis, this information would have been very useful!

## And more !

### **Occupational Health & Safety Benchmark**



#### **ESG Benchmark**



The Data cockpit fuels continuous improvement!





- We have an enormous amount of data at our disposal. Let's make the most of it!
- Many clients : GMs, experts, Management
- To overcome technical & human challenges: show the added value of the benchmarks, involve key players and communicate!
- This project enables the identification of best practices and shows where to focus to have the greatest impact.



# THANK YOU GRAZIE

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