Parallel session 2: Toll Violation Enforcement

Thursday May 30th 2019 – 17:00/18:15

Moderator: Alenka Kosic, ASECAP COPER IV CHAIR



- **Dimitrios DIMITRIOU, DEMOCRITUS UNIVERSITY OF THRACE (Greece)** Wider socioeconomic effects of investments in motorways
- Konstantinos KOUTSOUKOS, EGNATIA ODOS S.A. (Greece) Egnatia Odos Tollway, 13 years of construction-10 years of O&M, A public Model in Toll Violation Enforcement
- Maria POLITOU, NEA ODOS S.A. (Greece) Collaboration with Police Authorities for Toll Violations Reduction in Nea Odos Concesion
- Konstantinos ANTIOCHOS, OLYMPIA ODOS OPERATION S.A. (Greece) Toll Violations and Enforcement in Greece: The recent history and future challenges for free flow tolling schemes
- Matej KRANJC, DARS d.d. (Slovenia) Experience on Toll Violation Enforcement



Different systems
Toll Barriers versus ETC





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GREEK CASE:

- ➤ The recent issue of violators caused grave problems for Concessions even with barriers in toll plazas.
- Legislation change and enforcement helped as a preventive measure to drastically reduce the violations
- ➤ Where high % of toll violations already in the system with barriers switch to ETC represents a huge risk
- Networks with multiple concessionaires should reach a common agreement for the implementation of ETC

SLOVENIAN CASE:

Experiences with ETC already in place (DarsGo System):

- ➤ Legislation covering all aspects of toll violation FULLY IN PLACE
- ➤ Efficient enforcement is the KEY FACTOR for a successful and fair tolling system
- ➤ Importance of the stable system & cross-border exchange of information
- ➤ Important for EETS implementation

MAIN PROBLEMS:

- Lengthy bureaucratic procedures
- Costly recovery of the lost revenue for concessionaires
- Incompatible systems & outdated technology & lack of legal framework
- > Innovative fraudulent techniques
- Exchange of information vs data protection





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RECOMANDATIONS/SOLUTIONS:

- ➤ Adoption of adequate legislation and contractual arrangements
- > Technology improvements/ quality enforcement software/ improved quality of license plates
- Central license plate database and near real time update /the scope of data large enough, but in line with GDPR!!!
- > Simplification & automatisation of the enforcement process from the detection of violation to toll recovery
- Implementation of traffic police/mobile enforcement units with higher competencies (severe penalties)
- > Efficient exchange of information among stakeholders & cross border enforcement
- > Objective:
 - \rightarrow To prevent new violations to happen \rightarrow DETECTION & PROSECUTION
 - > To encourage existing violators to settle the toll/fine

POTENTIAL VIOLATORS ARE VERY INVENTIVE AND ALWAS A STEP AHEAD

AN OUNCE OF PREVENTION IS WORTH A POUND OF CURE!



