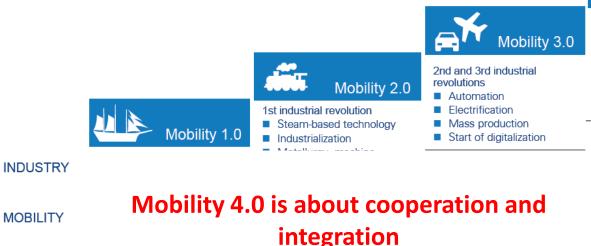
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On the road from multimodality to MaaS



The evolvement of mobility





4th industrial revolution

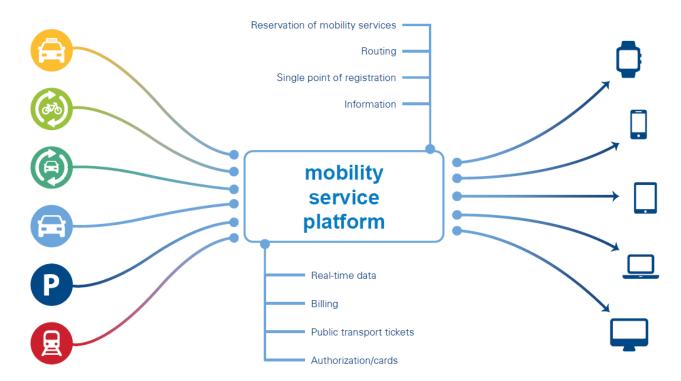
- Convergence of industry and technology
- Digitalization, Internet of Things
- Social media
- Individualization and masscustomization
- Massive data growth "Data highways"
- Mobility Big Data
- Integration of modes, new (shared) mobility services
- Autonomous driving
- Mobility-as-a-Service Usage rather than ownership

XXI century

Source: Arthur D. Little



Integration of modes as key element





Consumer Attitudes

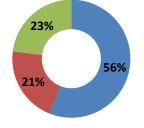
"I would be willing to try transport modes I previously did not use if my MaaS plan included them"





MaaS opens new opportunities for currently underutilised modes

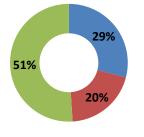
"If MaaS were available I would not need to buy a car at all"





MaaS has the potential to decrease vehicle purchasing among current non-owners

"MaaS would help me depend less on my car"











MaaS has the potential to decrease private vehicle usage



Consumer Attitutes

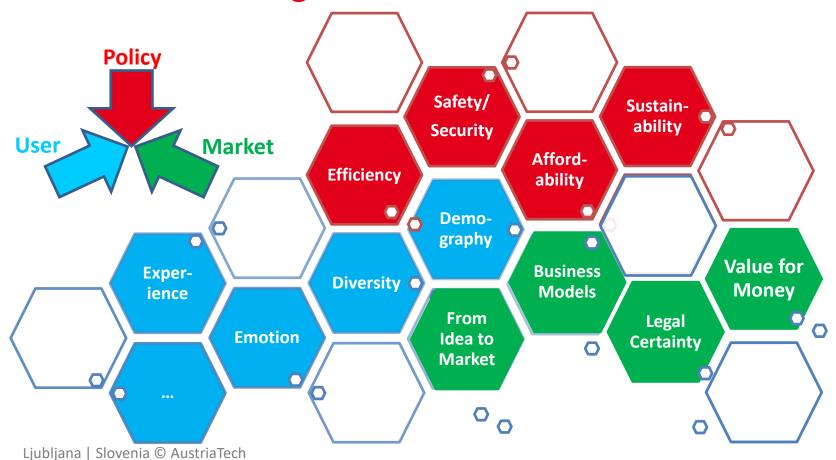
Who's going to carry me (home)?

What's the value of that service?

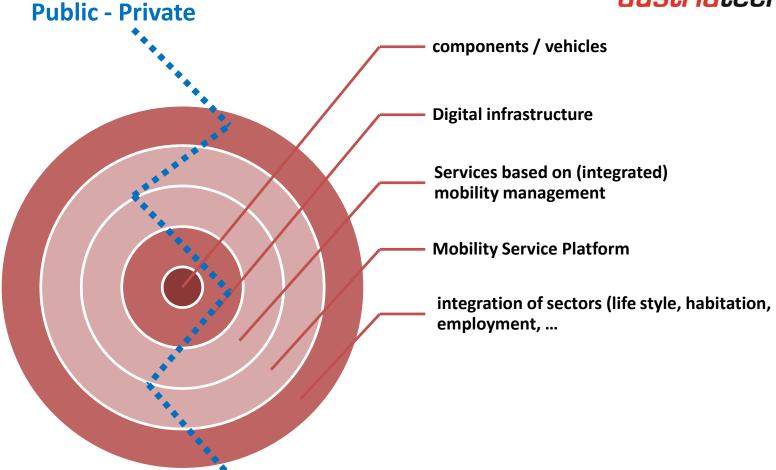
What's my emotional touch?



Who is in the driving seat?

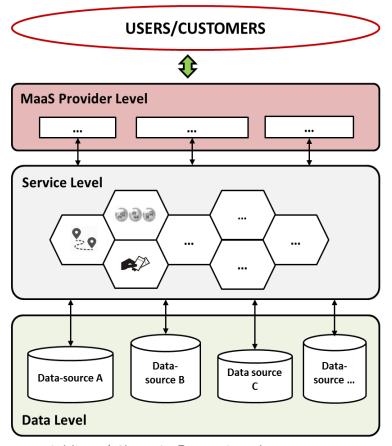








MaaS Architecture & Day 1 Actions



Travellers

Public/Private MaaS Provider / Governance Level (e.g. SMILE framework design, BeamBeta, ...)

Public-Private
MaaS Service
Level
(e.g. VAO, Ticketshop,
basemap.at, ...)

MaaS Data
Provision Level
(e.g. network data,
timetable information,
LoS, realtime
information, ...)

- Access to transport/traffic data & services
- Implementing a common governance structure regulating/deregulating data markets
- Performance indicators/KPIs for common backend services
- MaaS framework → defining the border between public responsibilities and market shares
- → Enable effective matching of supply & demand



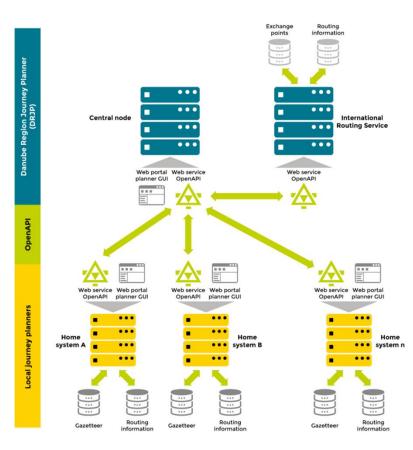
Is it really about data?



Linking Services



Source: Linking Danube





What does that mean for RNOs?

- A digital infrastructure is the backbone for future mobility services
- Integrated traffic management is becoming high important
- Will mobility pricing become one of the key parts of future MaaS services?
- Cooperation (even accross modes) is key
- Ensure scalability!
 - Accross modes
 - Accross areas
 - Ensure todays investments prepare yourself for tomorrows needs!

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Martin Böhm I martin.boehm@austriatech.at

AustriaTech – Gesellschaft des Bundes für technologiepolitische Maßnahmen GmbH Raimundgasse 1/6 I 1020 Wien I Österreich I www.austriatech.at

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