



43RD ASECAP STUDY & INFORMATION DAYS 2015

Enforcement in an EETS-Environment

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THE GOOD NEWS...

GO-system for vehicles > 3.5tons:

- ⇒ Number of OBUs: ~ **1 million**
- ⇒ Number of toll transactions 2014: ~ **680 million**
- ⇒ Total proceeds 2014: **€~1,200 million**
- ⇒ Detection rate approx. : **99.8%**
- ⇒ Few toll violators, enforcement quota: **~95%**

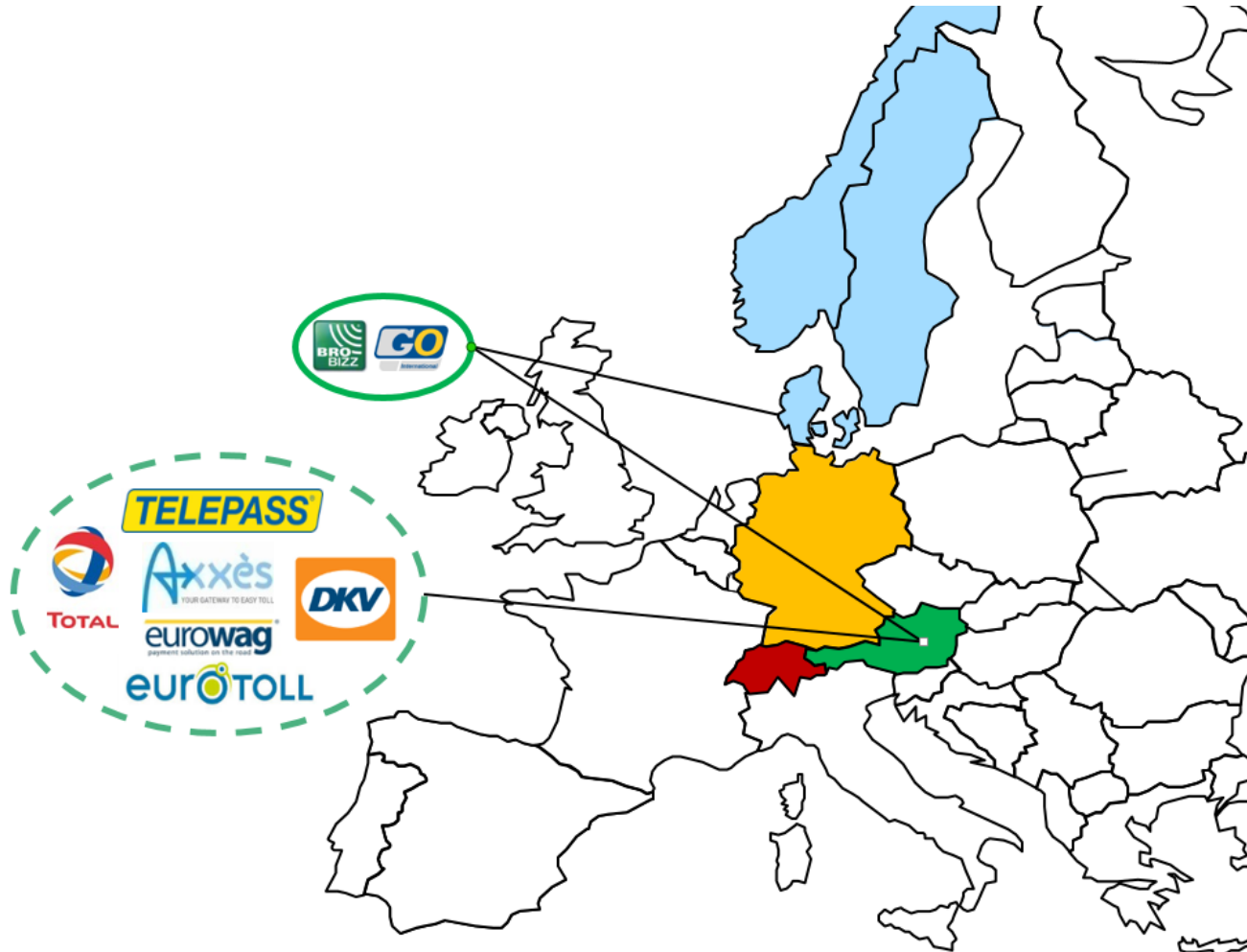
 Healthy operation, good quality

INTEROPERABILITY IN AUSTRIA

- ⇒ Several interoperability projects successfully implemented
(e.g. TOLL2GO, EasyGo+)
 - ⇒ Currently around **100.000 interoperable vehicles** in Austria
 - ⇒ Acceptance procedure with **6 potential REETS Providers** in progress
- ➔ Interoperability is a cornerstone in Austria's tolling system

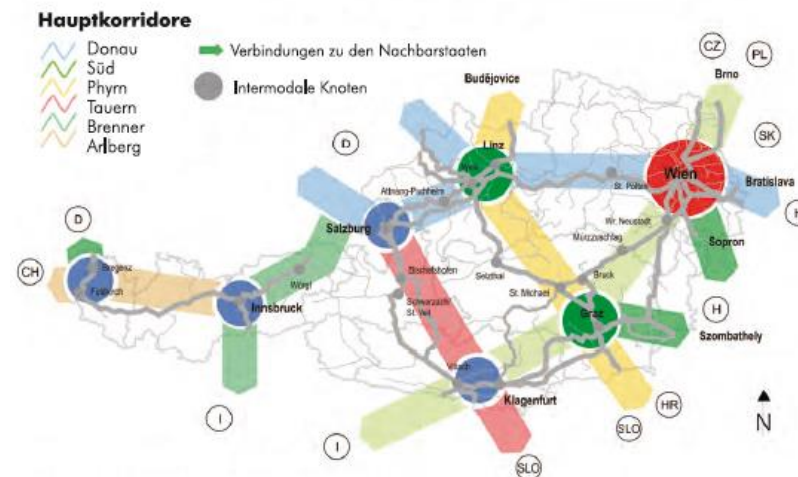


INTEROPERABILITY IN AUSTRIA



THE BAD NEWS...

- ⇒ Austria is a **transit country** with 6 major transit routes and several million journeys on those routes
- ⇒ Distances on **transit routes** are rather **short** (e.g. Kiefersfelden (DE) – Brenner Pass (IT) 1,5 hours)



Quelle: BMVT, Generalverkehrsplan Österreich 2002

- ⇒ Up to **60 nationalities** on the road

LIVE ENFORCEMENT IS A BIG CHALLENGE IN A SMALL COUNTRY

- ⇒ Offenses in 2014 (except AT and DE vehicles): ~ **80,000**
- ⇒ Approx. **50%** handled by ASFINAG Mobile Enforcement Team
- ⇒ Rest of the violators receive **enforcement letters based on customer data**



THE UGLY NEWS...

⇒ In (R)EETS the customer is unknown to the Toll Charger

➔ **How to do proper Enforcement without knowing the User of the system?**

WHAT IS AUSTRIA'S APPROACH TO THIS CHALLENGE?

⇒ In (R)EETS the customer is known to the Service Provider

⇒ **COOPERATION**

between Service Provider and Toll Charger is the solution



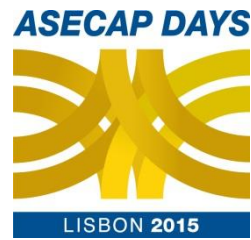
WHAT IS AUSTRIA'S APPROACH TO THIS CHALLENGE?

- ⇒ rules for cooperation set in the EETS Domain Statement
- ⇒ Depending on the Enforcement case the Service Provider either
 - ⇒ needs to **send the requested customer data** (= name and address of the registered vehicle owner) within 5 working days to the Toll Charger **OR**
 - ⇒ **pay the relevant substitute toll to the Toll Charger and collect it from the service user afterwards**
- ⇒ Attention: Potential Data protection issue to be solved by contractual agreements

ASFINAG EETS Domain Statement to be downloaded at:

<http://www.asfinag.at/toll/toll-for-hgv-and-bus/eets>

ENFORCEMENT IN AN (R)EETS ENVIRONMENT – A TOLL CHARGER'S CHALLENGE



THANK YOU FOR YOUR ATTENTION

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RELIABILITY ALL THE WAY.